



OPEN LETTER

José Ramon Nunez
Director General, Town of Hampstead
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To the Citizens of Hampstead

Re: Our very first edition of Municipality Week

As I mark just over one year as your Director General, I want to take a moment to recognize the incredible team that serves our community each and every day. Over the past year, I have had the privilege of seeing firsthand their selflessness, professionalism, and unwavering dedication. Their willingness to go above and beyond—often quietly and without recognition—has been inspiring.

This past year, we have gone through an important period of change and needed renewal. By empowering our staff and encouraging leaders to truly lead, we have given people the opportunity to take ownership of their portfolios, make decisions, and be accountable. In doing so, we have seen the best of what this team has to offer—creativity, adaptability, and a genuine commitment to serving the residents of our town.

What has struck me most is their ability to meet challenges with a sense of purpose and collaboration. Whether it is delivering essential services, improving programs, coordinating special community events, or responding to the unexpected such as back-to-back snowstorms, our employees consistently demonstrate that they care deeply about this town and its residents.

It is a privilege to work alongside such dedicated professionals. On behalf of Council, the Mayor and myself, I thank them for their continued service and look forward to what we will continue to achieve together.

Thank you for your trust, and please join me in celebrating the people who serve you so well.

Respectfully,

José Ramon Nuñez
Director General