



POSTE DE QUARTIER 9

**SERVICE DE POLICE
DE LA VILLE DE MONTRÉAL**



Date

Fraud Prevention Notice – Police Impersonation Scam

SPVM Station 9 wishes to warn residents of Côte Saint-Luc and Montréal-Ouest about a fraud scheme that has recently been reported in our area.

Fraudsters are contacting residents by telephone and falsely identifying themselves as police officers or representatives of financial institutions. They claim that the victim's bank account or debit card has been compromised and then instruct the victim to leave their bank card in their mailbox or another designated location. The fraudsters also ask for the card's **PIN number**. They subsequently collect the card and use it to withdraw money from ATMs or carry out fraudulent transactions.

Remember:

- **A police officer will never ask for your PIN or banking password.**
- **A police officer will never ask you to leave a bank card in your mailbox or give it to a stranger.**
- **A financial institution will never ask you to disclose your PIN.**
- **Never hand over your bank card to anyone who comes to your home following a phone call.**
- **Never provide banking information or sensitive personal information to an unsolicited caller whose identity you have not verified.**

If you receive a call of this nature:

- Hang up immediately.
- Contact your financial institution directly using the official telephone number found on the back of your bank card or on the institution's official website.
- If you have any doubts, you can communicate with PDQ9 at 514-280-01098 for advice between 9am and 7pm. In case of an event that requires police intervention, dial 911.

Community vigilance is one of the best ways to prevent fraud and protect the most vulnerable members of our community.

PDQ 9 – Service de police de la Ville de Montréal

Montréal